# Return / Refund Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you by e-mail to the e-mail address specified in your account and/or through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable e-mail address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

### Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact via our Contact Us link.

### Turnaround

All orders are shipped within 48 hours Monday – Friday 8am – 5pm.

### **Carriers**

We use the following carriers to deliver our orders:

**USPS** 

# **Order Tracking**

If a tracking # is provided by the shipping carrier, we will update your order with the tracking information. Please note that some orders using 1st Class USPS mail will not have tracking numbers.

# **Shipping Rates**

The rate charged for the shipping of your order is based on the weight of your products, and your location. Before the final checkout page you will be shown what the cost of shipping will be, and you will have a chance to not place your order if you decide not to.

#### **Back Orders**

If an item goes on back order we will ship you the part of your order that is in stock. When the item becomes available we will ship you the rest of your order. You will not be charged any additional shipping and handling for the second shipment.

### Returns, Refunds and Exchanges

### How To Return An Item

Your item must be in its original unused condition to be returned, unless there is a manufacturer defect. Your must return the item **within 30 days** of your purchase.

- 1. Please email <u>info@milleniumcosmetics.com</u> to request a refund and we will assign you a tracking #.
- 2. Mail your returned item to:Millenium cosmetics Corp/Returns Department Tracking #39 E Hanover Ave, Ste C8Morris Plains, New Jersey 07950
- 3. Include in your package a signed letter stating the reason for your return and the original receipt.

# **Return Exceptions**

Some items cannot be returned if they are opened. These include make up carded, Make In general, must be in its original unused condition to be returned

Merchandise that has been worn, used, or altered will not be accepted for return or exchange.

# **Restocking Fee**

All items are subject to a 10% restocking fee, this will be deducted from your refund. We also do not refund the original shipping and handling that you paid on the order.

## **Exchanges**

If your Make Up item is in like new condition, you may exchange your Make Up item for other type or color. You will not be subject to a restocking fee in this case, but you still will have to pay return shipping.

Thank You for Visiting the Website.